

Customizing your Experience with a White Glove Touch

Let MABC take your UCaaS installation experience to the next level with our White Glove service!

A new communications platform is more than just technology; it is also about the user experience and finding the right partner. Since 1990, MABC Technology Solutions commitment to excellence brings the highest level of service to our customers. We take our proven and successful approach to implementation for a premise-based system and bring that to the modern-day cloud.

Features:

- ❖ Onsite implementation of all proposed IP devices. Let us install the phones!
- ❖ Network Readiness Assessment prior to deployment!
- ❖ Local coordination with cloud provider project team.
- ❖ Struggling to complete your database? We can pull your old database and work with you to update your applications.
- ❖ Local training. Remote training may work for some, but it sure is nice to have a knowledgeable onsite trainer to answer your employee's specific questions.
- ❖ What to do with your old phone system? We can remove it all for you.
- ❖ Flexible ongoing support available through additional Managed Services offering. Bring in the local team!